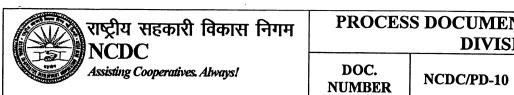


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QMS Documentation Committee

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DOCUMENT CONTROL PAGE

1) REVISION HISTORY

ภัณฑ์อภิ	Revelop No.			SECTION / 1946	DEMISO		
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	00		Chief Director (Storage)		Initial document		
00	01	01.08.2016	Chief Director (Storage)		Title of document, Input & Output included, process controls and risk management incorporated as per the requirement of ISO 9001:2015	Documentation Committee	
01	02	02.09.2020	Chief Director (Storage)	4,5,7,9,11,12,16 &17 pages of Revision 01	 Delegation of Financial powers have been changed. Purpose of AMI scheme has been changed. DSC has been replaced by RSC. 	Documentation Committee	

2) DOCUMENT AVAILABILITY

HARD COPY / SOFT COPY	LOCATION AND WHERE AWAILABLE
HARD COPY	Chief Director
SOFT COPY	https://ncdc.in/documents/employee- corner/5017240619PD_Storage.pdf

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3) CONFIDENTIALITY

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- The Process Documents ('PD') contain confidential and proprietary information. The materials, ideas and concepts contained herein are the property of NCDC ('the corporation') and neither these, nor any other contents of NCDC may be copied, distributed or disclosed to any third party, by any means in any form, without the express written permission of NCDC.
- The document listed here are a facilitator to smooth functioning and a means of spreading common process knowledge and understanding across the Corporation.

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1) **DIVISION STRUCTURE**

Annexure-I may be referred.

2) <u>RESPONSIBILITIES & AUTHORITIES</u>

Annexure-II may be referred.

3) ABBREVIATIONS

AMI	Agricultural Marketing Infrastructure
BOM	Board of Management
CSS	Corporation Sponsored Scheme
CWC	Central Warehousing Corporation
DMI	Directorate of Marketing and Inspection
DAC & FW	Department of Agriculture, Cooperation & Farmers Welfare
RSC	Regional Screening Committee
FCI	Food Corporation of India
FI	Financial Institution
ICDP	Integrated Cooperative Development Project
ISAM	Integrated Scheme for Agricultural Marketing
ISC	Internal Screening Committee
GOI	Government of India
LAMPS	Large Sized Multi Purpose Cooperative Society
NABARD	National Bank for Agriculture and Rural Development
NAFED	National Agricultural Cooperative Marketing Federation of India
NHB	National Horticulture Board
NCDC	National Cooperative Development Corporation

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PACS	Primary Agricultural Cooperative Society	<u> </u>
P&C	Planning and Coordination	
PIO	Public Information Officer	<u> </u>
PSC	Pre Screening Committee	
ISAC	Integrated Scheme for Agricultural Cooperation.	<u> </u>
RO	Regional Office	
RTI	Right to Information	
SRDB	Sanction Release Data Base	
WDRA	Warehousing Development and Regulatory Authority	

4) <u>PURPOSE</u>

To provide needful and timely financial assistance and advice to State Govt. / Cooperatives for construction & repair/renovation of godowns in cooperative sector and business development of Cooperatives.

5) <u>SCOPE</u>

To identify and sanction financial assistance for construction/renovation of godowns and business development of Cooperatives through State Government/ directly.

Scheme	Purpose
AMI – sub scheme of Integrated Scheme on Agriculture Marketing (ISAM) (Term Ioan & Subsidy)	Construction of godowns
Central Sector Integrated Scheme on Agriculture Cooperation (ISAC) (Term Ioan & Subsidy)	Construction & repair/ renovation of godowns
Corporation Sponsored Scheme (CSS) (Term loan only)	Construction & repair/ renovation of godowns
Margin Money (Term loan & Subsidy) and working Capital Assistance (loan)	Business Development.

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6) <u>PROCESS</u>

6.1) <u>Preparation of Yearly Programme of Activities (POA)</u>

Process Input Source Source Source details of expected generation of proposals Government

6.1.1) Yearly targets are prepared by the Division in the form of POA in consultation with RDs/Societies/State Govt. The same are sent to P&C Division. P&C Division in consultation with Finance Division & based on overall targets set by the Corporation, finalizes the POA for the division.

Protects (อิมเตท	Finalised Programme Outlay along with
	physical & financial targets

6.2) <u>Generation of proposals</u>

Process input	Source
Finalised Programme Outlay along with	P&C Division
physical & financial targets	

6.2.1) The schemes of the Storage Division for financial assistance are circulated among all the State Governments/ Union Territories/Cooperative Federations to advise the societies to formulate suitable proposals and avail financial assistance including benefits available under various schemes.

6.2.2) On receipt of the proposal from State Government/Cooperative Society, it is diarized in the Division.

Process Output Receipt of proposal

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6.3) Examination of Proposal

6.3.1) General Information

- 6.3.1.1 Proposal is from Registered Cooperative Society.
- 6.3.1.2 The proposal is in the prescribed format (Common Loan application Form) of the Corporation.
- 6.3.1.3 All the columns are filled in with the requisite information.
- 6.3.1.4 Last 3 year's Trading, Profit and Loss Accounts and Balance Sheet at the close of last 3 years are enclosed with the proposal.
- 6.3.1.5 The accounts are audited as per statutory requirement.
- 6.3.1.6 The Board of Management is elected or nominated.
- 6.3.1.7 Period for which assistance is sought.

6.3.1.8 Past performance of the Society in repayment of loans and interest thereon to NCDC/ Banks / Other Financial institutions.

- 6.3.1.9 In case of assistance through State Govt., Specific Recommendation of the Govt. for the assistance sought indicating concurrence of Finance Department.
- 6.3.1.10 in case of Direct Funding, Society meets the norms of direct funding as contained in the NCDC's Schematic pattern of assistance. Relaxation in direct funding norms may be considered on merits on case to case basis.
- 6.3.1.11 In case of Direct Funding, Society has not defaulted in repayment to any FI/Banks/NCDC. In case defaulted, details thereof.
- 6.3.1.12 In case of Direct Funding, security proposed to be provided by the society for securing financial assistance.
- 6.3.1.13 In case of Direct Funding, outstanding Balance against the previous assistance and adequacy of total security available there against (including security provided earlier).
- 6.3.1.14 In case of shortfall, additional security will be called for.
- 6.3.1.15 In case the proposal is not received in prescribed format or there is any deficiency of necessary information, clarification is obtained through letters/over telephone/e-mail/fax etc. to facilitate early receipt of information and examination of the proposal.
- 6.3.1.16 Proposals, only after receipt of all the relevant information, are entered in the SRDB (Sanction Release Data Base) System existing in the Corporation.

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Process Output Entry of proposal in SRDB system

6.3.2 Scheme related information:

6.3.2.1 Construction/Renovation of godowns.

- 6.3.2.1 Justification for construction of proposed godown
- 6.3.2.2 The society has acquired/has sufficient land for construction of proposed godown.
- 6.3.2.3 The society has obtained permission of local Authorities for construction of godown.
- 6.3.2.4 Site plan & Drawings of the godown clearly indicating length, breadth and height of the godown are furnished.
- 6.3.2.5 Detailed estimate of the godown based on CPWD/PWD schedule of rates prepared by reputed Architect / Engineer has been furnished.
- 6.3.2.6 Arrangement for society's contribution.
- 6.3.2.7 The location of proposed godown is outside the limits of Municipal Corporation Area (in case of assistance under AMI).
- 6.3.2.8 Economic viability of the project

6.3.3 Margin Money/Working Capital

- 6.3.3.1 Sources from where the working capital / Margin Money requirement was met during last 3 years.
- 6.3.3.2 Commodity wise Business Turnover of the society over last three years.
- 6.3.3.3 Targets and business turnover of the society for next two years.
- 6.3.3.4 Whether targets set by the society are achievable, keeping in the view previous year's achievements.
- 6.3.3.5 Commodity wise likely rotations in a financial year OR Commodity wise Closing stock in terms of quantity & value at the end of each month over last three years and estimated figures for next two years.
- 6.3.3.6 Assessment of Working capital/ Margin money required for achieving the set targets.

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6.4 Sanction Process

Processinput	Stolutiae
Entry of proposal in SRDB system	Proposal details from Cooperative Societies /
·	State Governments

- 6.4.1 Proposal no. is generated in SRDB system and print out of the same is kept in the file.
- 6.4.2 After preliminary scrutiny, the proposal for sanction of assistance up to Rs.1.00 crore is placed before RSC. Based on recommendation of RSC, the proposal is sanctioned / further examined. On approval of RSC, sanction letter is prepared and put up for allotment of control number by Finance Division.
- 6.4.3 The proposal for sanction of assistance more than Rs 1.00 crore is placed before PSC (in case of direct funding). Based on recommendation of PSC, the proposal is Desk appraised / Field appraised. The proposal through State Govt., is desk apprised/field appraised (without requirement of consideration by PSC). In case, the proposal is found fit for consideration by the Division, the same is placed before ISC/CSC (as may be the case) for consideration.
- 6.4.4 For financial assistance more than Rs. 1.00 crore and upto Rs. 50.00 crore, after approval of ISC/CSC, sanction letter is prepared and put up for allotment of Control Number by Finance Division.
- 6.4.5 In case the proposal is for assistance more than Rs.50.00 crore, after recommendation of ISC/CSC, agenda is prepared for placing the proposal before Board of Management. On approval of BOM, draft sanction letter is prepared for allotment of Control Number by Finance Division. However in case of working capital proposals which fulfills Direct Funding criteria, Managing Director has been delegated power to sanction working capital assistance upto Rs.300.00 crore and to the Chairman, BOM, NCDC, in case of loan above Rs.300 crore. Accordingly on the recommendation of ISC, proposals involving working capital loan assistance more than Rs.300.00 crore, are put up on the file to the Chairman, BOM, NCDC for consideration. Such sanctions are placed before the BOM for information in the immediate ensuing meeting.

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- 6.4.6 After allotment of Finance Control No., sanction letter containing details of financial assistance including pattern of assistance, schedule for release of assistance, period of loan, validity of sanction etc., and other terms and conditions is issued.
- 6.4.7 In case of direct funding, formats for legal documents viz. Resolution to be passed by the society for availing sanctioned assistance, loan agreement and other concerned documents are sent along with the sanction letter to the concerned beneficiary.
- 6.4.8 Legal documentation work is done by empanelled Advocates at the concerned Regional Office (RO) or at Head Office (HO) as per convenience of the society. After proper execution, original legal documents are kept in safe custody at RO/HO, as may be the case.
- 6.4.9 The Regional Directors are delegated powers to sanction projects having project cost as per latest HO circular issued by the Finance Division. The projects are required to be approved by Regional Screening Committee, after which sanction letter is issued by RD.
- 6.4.10 If validity of sanction expires due to unavoidable reasons, the same is extended on the request of the beneficiary.

	গলনক ত্রিগালাল		Sanction order	
	•	. •		
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6.5) <u>Rejection Process/ De-Sanction (wherever applicable)</u>

Process Input	Source and the second
If received proposal does not meet the criteria for sanction of financial assistance/ Non compliance of terms & conditions of sanction	

- 6.5.1 If proposal does not qualify for financial assistance from NCDC, it is rejected after approval of the competent authority and decision is communicated to the concerned.
- 6.5.2 Unutilized amount, if any, is de-sanctioned after obtaining due approval of competent authority.
- 6.5.3 If the project does not take off due to any reason, the assistance sanctioned is desanctioned after approval of competent authority.
- 6.5.4 After allotment of Finance Control No., de-sanction letter containing details of financial assistance is issued.

Process@utput Desanction / Rejection letter

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6.6) **<u>Reimbursement / Release of sanctioned assistance</u>**

Process input	Source
Legal Documentation (Direct funding) &	Cooperative Societies / State Governments
Proposal for release	

- 6.6.1 Proposal for reimbursement/ release of sanctioned assistance are received from the concerned State Govt./directly from society, as the case may be and the same are examined in the Division.
- 6.6.2 Draft letter for reimbursement/release of eligible assistance to the State Govt./ society as the case may be, is prepared and put up to the Finance Division for approval and allotment of Finance Control number by Budget Cell. After approval of the letter for reimbursement/ release of assistance and allotment of Finance Control number, the fair letter is prepared and ink-signed copy of the same is submitted to the Finance Division along with required number of copies for release of assistance.
- 6.6.3 In case the proposal is for assistance above the prescribed ceiling limit of Regional Office, the Regional Directors send copies of the Deeds / documents executed by the beneficiary to the Division in HO along with request from the beneficiary for release of eligible assistance after fulfilling the requirements mentioned in the sanction letter. The Division examines the documents including security cover (Value of assets to be mortgaged to NCDC as security against the loan should have adequate security margin as prescribed in latest guidelines for direct funding) and the request of the society for release of assistance before submission of draft release letter for approval and allotment of Control number to Finance Division.
- 6.6.4 The Guard file is maintained containing copies of the sanction, release & de-sanction letters issued by Head Office as well as by Regional Directors during the financial year.
- 6.6.5 Registers containing details of sanction/release/desanction of assistance are also maintained in the Division.

	Process Output	Release letter	
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6.7) Monitoring of sanctioned Projects

Process Input	Source
Terms & conditions of sanction/ release	Sanction order / Release letter

- 6.7.1 By Field visits to the societies implementing the sanctioned projects, as and when required by Regional Directorate/ Head office
- 6.7.2 In case of infrastructure project, at the time of release of final installment based on progress of work and details of expenditure incurred as certified by engineer and CA respectively.

Provence	Periodical Progress Reports
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6.8) <u>Return of legal documents</u>

ાગળવસ્ક શિવાય	Source
Receipt of request after repayment of	Cooperative Societies
entire loan	

6.8.1 In case of direct funding, after repayment of entire loan assistance and interest thereon, the beneficiary societies request for return of legal document viz. FDR/Original title deed of property pledged/mortgaged to the Corporation. After confirmation of repayment of loan and upto date interest thereon from Finance Division, the legal documents are returned to the beneficiary society.

Process Output society.	al documents to the beneficiary
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6.9) <u>Reporting</u>

Process Input	Source a
Requisition for information	P&C Division/ Finance Division/ Other Divisions of NCDC, DMI/DAC & FW in Ministry of Agriculture & Farmers Welfare, Other departments/ ministries of GOI & State Governments, VIPs and RTI applicants

6.9.1 Reports in the prescribed proforma are furnished to the Govt. of India /DMI/other concerned agencies.

6.9.2 Information as and when required by Plan and Coordination, Finance Division and other Divisions of the Corporation is furnished.

6.9.3 After close of the financial year, Annual Report of the Division is prepared and sent to P&C Division.

6.9.4 Providing inputs to DAC & FW, Ministry of Agriculture & Farmers Welfare for inclusion/modification of inputs relating to policy level changes pertaining to programmes regarding the Division.

6.9.5 Preparation of replies to parliament questions, VIP references, RTI and Audit queries as and when received.

6.9.6 Submission of quarterly Hindi Reports in prescribed format; and

6.9.7 Compliance to provision of the Official Language Act, 1963 to promote progressive use of Hindi.

Process Output

Submission of requisite information (statutory/regulatory & others) to the concerned

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7) PROCESS MEASUREMENTS

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S.No	Processes	Measurable process indicators (Working days)	Monitoring frequency	Frequency monitored by
1.	Proposals (completed in al		Quarterly	Chief
	respect) for sanction of	f (in case of Direct funding)		Director
	financial assistance.	 within 21 days after receipts 		
		of the proposal complete	-do-	
		in all respects.		
		b) Examination on file (in case		
		received through State		
		Government)	-do-	
		• Within 21 days after		
		receipts of the proposal		
		complete in all respects.		
		2. Field Appraisal, if required	al a	
	· ·	(within 21days of decision in this regard).	-do-	
		3. Preparing Agenda for		
		DSC/ISC/CSC (within 21 days	-do-	
		of decision in this regard).	-00-	
		4. Preparing BOM agenda item		
		(within 7 days after decision		
		of ISC/CSC).		
		5. Preparing sanction letter	-do-	
		(within 7 days of approval of		
		DSC/ ISC/ BOM)		
		6. Issuance of sanction letter		
		(within 7 days after approval	-do-	
		of Finance Division).		
*// # [n case of delay in compliance with Due date as mentioned in Process I	the process measurements, the delay shall be a Measurement Monitoring Register (format as p	approved by HOD. per Annexure-VIII)	
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S.No	Processes	Measurable indicators*	Monitoring frequency	Frequency monitored by
2.	Reimbursement/release of sanctioned assistance	 Examination of proposal (within 14 days after receipt of complete information). Issuance of release Letter (within 7 days after approval of Finance Division). 	Quarterly	Chief Director
3.	De-sanction	 Examination of proposal (within 14 days after receipt of complete information). Issuance of letter (within 7 days after approval of Finance Division). 	-do-	-do-
4.	Validity extension of sanction	 1.Putting up of Draft letter extending the validity of the sanction within 7 days of receipt of the request or while processing release of assistance. 2. Issue of letter extending validity within 7 days after receipt of approval of the draft validity extension/release letter (as is the case). 	-do-	-do

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5.	Monitoring of sanctioned projects	install work a incurre	time of release ment based on and details of e ed as certified A (in case of inf ts)	i pro xper by e	gress of nditure ngineer	Qu	arterly	Chief Director
6.	Return of legal documents of properties & assets, mortgaged/ pledged as security for NCDC's financial assistance and issue of No Dues	After release • wi	repayment ed assistance ithin 21 days af ceipt of reques		entire		-do-	-do

8) PROCESS CONTROLS

certificate

S.No	Process	Process step	Controls established
1	Generation of proposal	Receipt of proposal	Schemes of NCDC
		Operational obligation of the society	Bye-laws established under State Cooperative Societies Act
2	Examination of proposal	Receipt of relevant information for analysis of operational / financial performance	As prescribed in common loan application form (Annexure-XI)
		Appraisal of the proposal	Field appraisal only in case of necessity as decided by PSC / Competent Authority
	3 Sanction apprai	Constitution of field appraisal team	Approval from Competent Authority
5		Approval of sanction	Upto Rs.1 crore in RSC, more than Rs.1 crore upto Rs.50 crore in ISC/CSC(as may be the case) and more than Rs.50 crore by BOM after clearance of ISC/CSC.

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	4 Release		sanctione	Security cover against sanctioned assistance (Direct funding)		Latest guidelines for direct funding issued by Finance Division from time to time		
			-	Legal documentation work (Direct funding)		C Empanelled Advocates		
	5	Reporting		Compliance to statutory/regulatory		 Official Language Act, 1963 RTI Act, 2005 		

Immediate response to queries

9) DOCUMENTED INFORMATION RETAINED

queries

S. No	Title	Identification	Location	Maintained By	Retention Period in Years	Disposition
1	File Register	By Title	Rack	Jr. Assistant	5 years	As per weeding out procedure
2	Diary Register	-Do-	Rack	SPS	3 years	-Do-
3	Dispatch Register	-Do-	Rack	SPS	3 years	-Do-
4	Files for States / Proposals	As per file register	Almirah	PO	10 years or till repayment of loan whichever is later.	-Do-
5	Files for Schemes	As per file register	Almirah-I	Jr. Assistant	10 years	-Do-
6	Process Measurement Register	By Title	Almirah-I	Jr. Assistant	1 year	-Do-
7	Weeding/ Recording File	By Title	Almirah-I	Jr. Assistant	5 years	-Do-
8	Hindi Record File	By Title	Almirah-I	PO	1 year	Do-

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9	Peon Book	-Do-	Rack	SPS	5 year	-Do-
10	Attendance Register	-Do-	Rack	SPS to CD	3 year	Do-
11	File Movement Register	By Title	Rack	SPS to CD	1 year	-Do-

10) DOCUMENTED INFORMATION MAINTAINED

S.N.	Title	Identification	Location	Prepare d by	Approved by	Revision no.
1	Common Loan Application Form	Circular	 On NCDC website www.ncdc.in Almirah-I 	Finance/ PR Division	Board of Management	00
2	Scheme	Circulars/ Pamphlets	• On NCDC website <u>www.ncdc.in</u> • Almirah-I	Division	Board of Management	00
3	Schematic Pattern of assistance	Circulars/ Pamphlets	 On NCDC website <u>www.ncdc.in</u> Almirah-I 	PR Division	Board of Management	00
4	Guidelines/ Circulars	Circulars/ Pamphlets	Almirah-I	Division	Board of Management	00
5	Guidelines for Direct Funding documentation	Booklet	NCDC website www.ncdc.in	Finance Division	Board of Management	00
6	Guidelines – AMI sub Scheme of ISAM	Booklet	• Almirah-I	DMI	DMI, DAC	00
7	Guidelines -ISAC	Booklet	Almirah-I	DAC	DAC	00
8	Scheme Circular	Circular	• Almirah-I	Division	Division	00

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राष्ट्रीय सहकारी विकास निगम NCDC		PROCESS DOCUMENT FOR STORAGE DIVISION					
	Assisting Cooperatives, A	Abways!	DOC. NUMBER	NCD	C/PD-10	DATE OF ISSUE	02.09.2020
9	Format for Monthly Progress Report (DMI-DAC)	F.No.NCDC 36- 1/2014-Sptg.& No.NCDC 48- 2/2014-Stg.	• Almirah-I		DMI	DMI, DAG	00
10	WDRA application forms/ Guidelines	WDRA Policy file(No.NCDC:4 8 -1/2010-Stg.)	 On WDRA website. <u>www.wdra.n</u> Almirah-IV 	<u>iic.in</u>	WDRA	WDRA	00

11) <u>REFERENCES</u>

- NCDC Act, Rules & Regulations;
- NCDC's latest circular on Rate of Interest, Service Tax, Record retention etc.;
- NCDC's latest guidelines for direct funding;

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- NCDC's latest application form for submission of proposals;
- Relevant decision by Board of Management (BOM) / General Council (GC); and
- Schemes/ Guidelines issued by concerned Ministries/GOI from time to time

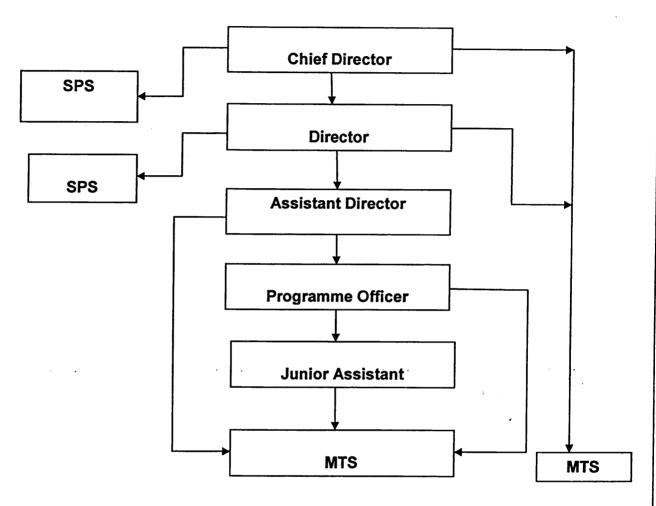
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LIST OF ANNEXURES

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l	Division Structure	
11	Responsibilities and Authorities	
111	AMI (Sub-scheme of ISAM) Circulars	
IV & V	CSISAC & CSS scheme Circular	····
VI	Monthly Progress Reports to DMI DAC & FW.	

Annexure- I

1. DIVISION STRUCTURE (STORAGE DIVISION)



Annexure- II

2. <u>RESPONSIBILITIES & AUTHORITIES</u>

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Designation	Responsibilities		Authorities	E
Chief Director	 Overall management of entire functions of the Division. Coordination with all concerned relating to activities of the Division. Forwarding through proper channel the requests to the competent authority for approvals beyond delegated powers. Planning and Policy Matters Act as designated PIO under RTI Act. 2005 for the Division. Handling customer enquires complaints and feedback. Replies to Parliament Questions, VIP References and Audit queries. Attending meetings of DMI DAC, WDRA etc. regarding Division's programmes/activities. Issue of WDRA Accreditation Certificate for warehouses. 	(ii)	officers & staf the Division.	f of men

Director	 All schemes/works relating to Storage programmes. Attending VIP references / Parliament questions / Audit queries. Processing & providing timely reply to the information sought under RTI Act 2005. Attending to work related to WDRA & ISO. Monitoring punctuality, discipline of Storage Division. Preparation of Annual Report/ Programme of Activities of the Division. Preparation of important policy circulars. Attending any other work assigned from time to time 	 Sanction/recommend leave of officers & staff. To examine the issues pertaining to the work assigned and recommend suitable course of action to the reporting officer.
Assistant Director	 All schemes/ work relating to Storage programmes. Attending VIP references/ Parliament questions/ audit queries. Processing& providing timely reply to the information sought under RTI Act,2005. Preparation of important policy circulars. Monitoring punctuality, discipline of Storage Division. Preparation of sanction/release/ de-sanction letters. Correspondence with DMI/DAC/WDRA/ Other Ministries. Reconciliation of spillover position, as compilation of statement of sanction/release in respect of all matters relating to SRDB Attending any other work assigned from time to time. 	• To examine the issues pertaining to the work assigned and recommend suitable course of action to the reporting officer.

SPS	Assisting Director and Chief Director	Need based
	• Taking dictation, typing letters and arranging schedule of activities of the reporting officer.	support to the officer as
•	Make, receive telephone calls.	assigned from
	Maintain Dairy, Despatch, file movement register.	time to time.
	Attending official guests.	
	• Attending any other work assigned from time to time.	
Programme	Implementation and monitoring of Storage	• To examine the
Officer	programme	issues pertaining
	Processing & providing timely reply to the information	to the work
	sought under RTI Act 2005.	assigned and
	Attending VIP references / Parliament questions /	recommend
	Audit queries.	suitable course of
	Preparation of Annual Report/ Programme of	action to the
	Activities of the Division.	reporting officer.
	All matters relating to AMI & CSISAC Scheme.	
	• Preparation of sanction/release/ de-sanction letters.	
	Preparation of Important Policy Circulars.	
	Correspondence with DMI/DAC/WDRA/ Other Ministries.	
· .	 Reconciliation of spillover position, as compilation of statement of sanction/release in respect of all matters relating to SRDB 	· .
	Preparation/submission of various monthly, periodic report (viz. Hindi, RFD, DAC grant requisition, DMI etc.)	
	Attending to work relating to WDRA.	
	• Attending any other work assigned from time to time.	

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Junior	Opening new files, registers etc.	Need based
Assistant	 Maintenance of records of proposals received or pending. 	support to the officer as
	• Making entries and taking out statements from SRDB system.	assigned from time to time.
	Handling/maintaining files, registers, book, agenda, records etc.	
	Attending any other work assigned from time to time.	
MTS	 Moving files from one officer to another. Carrying out Photocopy and making sets of documents. Delivery of approved information to other Divisions. Distribution of circulars and other documents to concerned Divisions. 	 Need base access to files and records.
	Delivery of dak in R&I section.	
·	Attending bells of superiors and serving of	
	tea/coffee/water to officials and visitors.	
	 Attending any other work assigned from time to time. 	

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