

Vision of NCDC

To be the preferred Development Financial Institution for the Cooperatives in the country.

Mission of NCDC

To plan and promote programmes for development of cooperatives by providing financial assistance for infrastructure and business development along with appropriate capacity building interventions, with a special emphasis on the economic development of rural population.

List of services being provided

The services provided are as under: -

- a) advance loans or grant subsidies to State Governments for financing cooperative societies for implementing programmes of cooperative development;
- b) provide funds to State Governments for financing cooperative societies for the purchase of agricultural produce, foodstuffs, livestock, poultry feed, industrial goods, notified commodities and notified services on behalf of the Central Government;
- c) provide funds to State Governments for strengthening the share capital base of the cooperative societies;
- d) plan and promote programmes through cooperative societies for the supply of seeds, manures, fertilizers, agricultural implements and other articles for the development of agricultural produce.
- e) provide loans and grants directly to the national level cooperative societies and other cooperative societies having objects extended beyond one State;
- f) provide loans to cooperative societies on the guarantee of State Governments or in the case of cooperative societies in the Union Territories, on the guarantee of Central Government; "Provided that no such guarantee shall be required in cases in which security to the satisfaction of the Corporation is furnished by the borrowing cooperative society".
- g) participate in the share capital of the national level cooperative societies and other cooperative societies having objects extending beyond one State.

Arrangement made for seeking public participation / contribution

Circulating NCDC's schemes to all State Governments (Cooperation and other functional Departments), Offices of Registrar of Cooperative Societies, cooperators & other activists for wide publicity to cooperatives registered in their respective states. In case of National / State Level Apex Societies circulars are sent directly for availing NCDC's assistance. Organize Seminars and Meetings for sensitizing and promotion of the activities by cooperatives.

Further, information related to activities assisted by NCDC, pattern of assistance, applicable rate of Interest, etc. are available on NCDC's website (www.ncdc.in).

Timelines for sanctioning of loans

Type of Loan	Timeline (in Working Days)*
Working Capital (Upto Rs.300 Cr.)	15
Working Capital (above Rs.300 Cr.)	30
Term Loan (Upto Rs.50 Cr.)	30
Term Loan (above Rs.50 Cr.)	60

*subject to receipt of complete proposal.

Grievance Redressal Mechanism

Any complaint / grievance can be made through (i) Regional Office or Head Office and (ii) the Centralized Public Grievance Redressal and Monitoring System (CPGRAMS) of Government of India.

Right to Information Act

Details of the Chief Public Information Officer (CPIO) are as follows:

Name and Designation: Shri Vikas Upadhyay, Director

Address: National Cooperative Development Corporation, 4, Siri Institutional Area, Hauz Khas, New Delhi-110016

Tel No.: 011-4953 6315

E-mail: vikas@ncdc.in

Details of the Appellate Officer and Transparency Officer for the purpose of receiving appeals are as under:-

Name and Designation: Col. Himanshu, Chief Director

Address: National Cooperative Development Corporation, 4, Siri Institutional Area, Hauz Khas, New Delhi-110016

Tel No.: 011-2656 9246

E-mail: himanshu1977@ncdc.in

Note: Citizen Charter is not a legal document creating rights and obligations. This charter has been prepared to give information on various major activities relating to NCDC.